

# NEWS from CPSC



## U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, DC 20207

FOR IMMEDIATE RELEASE

August 27, 2009

Release # 09-333

**Firm's Recall Hotline: (800) 449-9812****Sears' Recall Hotline: (800) 449-9810**

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

Firm Media Contact: (614) 761-2633

### Frigidaire and Kenmore Smoothtop Electric Ranges Recalled Due to Fire Hazard

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

**Name of Product:** Certain Frigidaire and Kenmore Elite Smoothtop Electric Ranges

**Units:** About 200,000

**Manufacturer:** Frigidaire, a division of Electrolux Home Products Inc., of Augusta, Ga.

**Hazard:** Depending on the model, the surface heating elements can: 1) turn on spontaneously without being switched on; 2) fail to turn off after being switched off; or, 3) heat to different temperatures than selected. This poses a fire and burn hazard to consumers.

**Incidents/Injuries:** Frigidaire has received 126 reports of incidents, including four reports of minor burns and two reports of minor property damage.

**Description:** This recall involves Frigidaire, Frigidaire Gallery, Frigidaire Professional and Kenmore Elite smoothtop electric ranges with rotary knobs and digital displays. The following model and serial numbers are included in the recall:

Frigidaire (Serial Number Range VF122xxxxx - VF831xxxxx) and Models Beginning with					
FEFBZ90GC	GLEF396AB	GLEFM397DQ	LEEFM389FE	PLEF398AC	PLEFMZ99EC
FEFLMC55GC	GLEF396AQ	GLEFM397DS		PLEF398CC	PLEFMZ99GC
FEFLZ87GC	GLEF396AS	GLEFM97FPB		PLEF398DC	PLEFZ398EC
	GLEF396CQ	GLEFM97FPW		PLEFM399DC	PLEFZ398GC
	GLEF396CS	GLEFM97GPB			
	GLEFM397DB	GLEFM97GPW			
Kenmore Elite (Serial Number Range VF122xxxxx – VF334xxxxx) and Models Beginning with					
790.99012	790.99013	790.99014	790.99019		

The model and serial number can be found by opening the range drawer at the base of the unit.

**Sold at:** Sears and other national chain and independent retailers nationwide from June 2001 through August 2009 for between \$1,000 and \$2,500.

**Manufactured in:** United States

**Remedy:** Consumers should stop using the recalled ranges immediately and contact Frigidaire or Sears to schedule a free repair.

**Consumer Contact:** For additional information, contact Frigidaire at (800) 449-9812 between 8 a.m. and midnight ET Monday

through Saturday or visit the firm's recall Web site at [www.smoothtoprangerecall.com](http://www.smoothtoprangerecall.com). Consumers who purchased their products at Sears should call Sears at (800) 449-9810 between 8 a.m. and 10 p.m. ET Monday through Saturday.



Sample of a smoothtop range with rotary knobs and digital displays



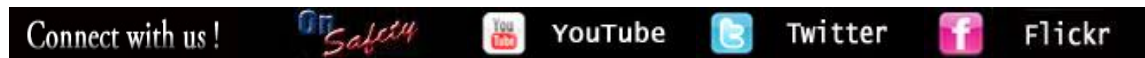
Serial plate is located by opening the range drawer at the bottom of the unit.

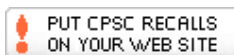
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CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting <https://www.cpsc.gov/cgibin/incident.aspx>

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from thousands of types of consumer products under the agency's jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270. To join a CPSC e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain recall and general safety information by logging on to CPSC's Web site at [www.cpsc.gov](http://www.cpsc.gov).





# NEWS from CPSC



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FOR IMMEDIATE RELEASE

July 30, 2009

Release # 09-292

**Firm's Recall Hotline: (800) 734-4519**

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

Firm's Media Contact: (614) 761-2633

Sear's Recall Hotline: (888)-549-5870

### Frigidaire Recalls Clothes Washers Due to Fire Hazard

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

**Name of Product:** Crosley®, Frigidaire®, Kelvinator®, Kenmore®, Wascomat®, and White-Westinghouse® clothes washers

**Units:** About 35,000

**Distributor:** Frigidaire, of Cleveland, Ohio

**Hazard:** An internal defect in the washer's drain pump can cause heat to build up, posing a fire hazard to the consumer.

**Incidents/Injuries:** No incidents or injuries have been reported.

**Description:** This recall involves the Crosley®, Frigidaire®, Kelvinator®, Kenmore®, Wascomat®, and White-Westinghouse® top load washers, 3.1 cubic foot front load washers and laundry centers.

Product Type	Brand	Model			Serial Number
Top Load Washer	Crosley, Frigidaire, Kelvinator, White-Westinghouse	CTW100FW	GLWS1749FS	SWS833HS	XC90306228 to XC91606302
		FTW3011KW	KWS1349DS	SWX703HQ	
		FTW3014KW	MWS939AS	SWX703HS	
		FWS1233FS	SWS1233HQ	WWS833FS	
		FWS933FS	SWS1233HS	WWTW3000KW	
		GLWS1439FC	SWS1339HS		
		GLWS1439FS	SWS1649HS		
Front Load Washer	Crosley, Frigidaire, Wascomat, White-Westinghouse	CFW2000FW	FTF530FS	WE17N	XC90501765 to XC91607678
		FCCW3000FS	GLTF1570FS	WTF330HS	
		FTF1240FS	WE17M		
		97812	CLCE900FW	GLET1142FS	

Laundry Center	Crosley, Frigidaire, Kenmore, White - Westinghouse	97912	FEX831FS	GLGH1642FS	XE85104013 to XE91603486
		97962	FGX831FS	GLGT1031FS	
		C97812	FLGB8200FS	GLGT1142FS	
		C97912	GCET1031FS	MEX731CFS	
		C97962	GLEH1642FS	SWSG1031HS	
		CLCE500FW	GLET1031FS	SWXG831HS	

\*Not all serial numbers within these ranges are affected.

Model and serial numbers can be located as follows:

*Top load washer* = open the product's lid, and the model and serial number are located inside the product's lid, on the top, right hand corner.

*Front load washer* = open the door, and the model and serial number are located with other information at the top, center.

*Laundry center* = open the door to the dryer, and the model and serial number are located on the outer edge of the door nearest the door's handle.

**Sold by:** Sears and other retailers nationwide from February 2009 through May 2009 for between \$300 and \$1100.

**Manufactured in:** United States

**Remedy:** Consumers should immediately unplug and stop using the machine. Consumers should contact Frigidaire or Sears (if unit was purchased there) to schedule a free repair.

**Consumer Contact:** For additional information, contact Frigidaire at (800) 734-4519 between 8 a.m. and 11 p.m. ET Monday through Saturday, or visit the firm's Web site at [www.laundrypumprecall.com](http://www.laundrypumprecall.com). For consumers who purchased their product at Sears, call Sears toll free at (888) 549-5870 between 8 a.m. and 10 p.m. ET Monday through Saturday, or visit Sear's Web site at [www.sears.com](http://www.sears.com)







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