

ExpertProtectionOnline SYSTEM Training for Self-Servicing Dealers

Date	EASTERN Time	CENTRAL Time	MOUNTAIN Time	PACIFIC Time
1/6/2010	4:00 PM	3:00 PM	2:00 PM	1:00 PM
1/21/2010	11:00 AM	10:00 AM	9:00 AM	8:00 AM
2/11/2010	12:00 PM	11:00 AM	10:00 AM	9:00 AM
2/23/2010	3:00 PM	2:00 PM	1:00 PM	12:00 PM
3/4/2010	4:00 PM	3:00 PM	2:00 PM	1:00 PM
3/17/2010	11:00 AM	10:00 AM	9:00 AM	8:00 AM

Duration: 1.5 hours

Below are the Webinar Instructions:

Please start logging on 10 minutes before the scheduled start time.

Please read the instructions carefully.

Step I: Log On to the Webinar

- ~ Go to: **Warrantech.webex.com** (no "www" in front)
- ~ Click on the **Training Center** tab at the top of the page
- ~ Select **ExpertProtectionOnline SYSTEM Training for SELF-SERVICING DEALERS** by clicking the **"Join"** link on the right side of the screen.
- ~ Enter required information (name, email address)
- ~ Password: **epwcps** (all lowercase, no spaces)
- ~ If requested by the system, download the required software to enable the viewing of the presentation.
- ~ Proceed to Step II (below)

Step II: Dialing into the Teleconference:

You must dial into the teleconference line in addition to logging onto the website – this is for the audio portion of the training.

Teleconference Phone Number: **1.877.531.0127**

Pass Code: **8177856271**

You may have multiple people attend this session through one computer access point.

You will have TWO Browser sessions open on your computer during the training. This is normal – do not close either session or you will be forced out of the training and will have to re-log in.

Please contact wcpsonlinesupport@warrantech.com if you have any questions no later than ½ hour prior to the session start time.

ExpertProtectionOnline SYSTEMS Training for NON-SERVICING Dealers

<u>Date</u>	<u>EASTERN Time</u>	<u>CENTRAL Time</u>	<u>MOUNTAIN Time</u>	<u>PACIFIC Time</u>
1/12/2010	4:00 PM	3:00 PM	2:00 PM	1:00 PM
1/27/2010	12:00 PM	11:00 AM	10:00 AM	9:00 AM
2/8/2010	4:00 PM	3:00 PM	2:00 PM	1:00 PM
2/24/2010	11:00 AM	10:00 AM	9:00 AM	8:00 AM
3/12/2010	11:00 AM	10:00 AM	9:00 AM	8:00 AM
3/23/2010	3:00 PM	2:00 PM	1:00 PM	12:00 PM

Duration: 1 Hour

Below are the Webinar Instructions:

Please start logging on 10 minutes before the scheduled start time.

Please read the instructions carefully.

Step I: Log On to the Webinar

- ~ Go to: **Warrantech.webex.com** (no "www" in front)
- ~ Click on the **Training Center** tab at the top of the page
- ~ Select **ExpertProtectionOnline SYSTEM Training for NON SELF-SERVICING DEALERS** by clicking the **"Join"** link on the right side of the screen.
- ~ Enter required information (name, email address)
- ~ Password: **epnonsvc** (all lowercase, no spaces)
- ~ If requested by the system, download the required software to enable the viewing of the presentation.
- ~ Proceed to Step II (below)

Step II: Dialing into the Teleconference:

You must dial into the teleconference line in addition to logging onto the website – this is for the audio portion of the training.

Teleconference Phone Number: **1.877.531.0127**

Pass Code: **8177856271**

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ExpertProtectionOnline Contract Entry Training

<u>Date</u>	<u>EASTERN Time</u>	<u>CENTRAL Time</u>	<u>MOUNTAIN Time</u>	<u>PACIFIC Time</u>
1/20/2010	4:00 PM	3:00 PM	2:00 PM	1:00 PM
1/29/2010	12:00 PM	11:00 AM	10:00 AM	9:00 AM
2/12/2010	3:00 PM	2:00 PM	1:00 PM	12:00 PM
2/17/2010	12:00 PM	11:00 AM	10:00 AM	9:00 AM
3/16/2010	3:00 PM	2:00 PM	1:00 PM	12:00 PM
3/18/2010	4:00 PM	3:00 PM	2:00 PM	1:00 PM

Duration: 45 Min

Below are the Webinar Instructions:

Please start logging on 10 minutes before the scheduled start time.

Please read the instructions carefully.

Step I: Log On to the Webinar

- ~ Go to: **Warrantech.webex.com** (no "www" in front)
- ~ Click on the **Training Center** tab at the top of the page
- ~ Select **ExpertProtectionOnline Contract Entry Training** by clicking the **"Join Now"** link on the right side of the screen.
- ~ Enter required information (name, email address)
- ~ Password: **sellplans** (all lowercase, no spaces)
- ~ If requested by the system, download the required software to enable the viewing of the presentation.
- ~ Proceed to Step II (below)

Step II: Dialing into the Teleconference:

You must dial into the teleconference line in addition to logging onto the website – this is for the audio portion of the training.

Teleconference Phone Number: **1.877.531.0127**

Pass Code: **8177856271**

You may have multiple people attend this session through one computer access point.

You will have TWO Browser sessions open on your computer during the training. This is normal – do not close either session or you will be forced out of the training and will have to re-log in.

Please contact wcpsonlinesupport@warrantech.com if you have any questions no later than ½ hour prior to the session start time.

ExpertProtectionOnline RO Creation Training

<u>Date</u>	<u>EASTERN Time</u>	<u>CENTRAL Time</u>	<u>MOUNTAIN Time</u>	<u>PACIFIC Time</u>
1/7/2010	4:00 PM	3:00 PM	2:00 PM	1:00 PM
1/25/2010	12:00 PM	11:00 AM	10:00 AM	9:00 AM
2/3/2010	4:00 PM	3:00 PM	2:00 PM	1:00 PM
2/18/2010	12:00 PM	11:00 AM	10:00 AM	9:00 AM
3/5/2010	3:00 PM	2:00 PM	1:00 PM	12:00 PM
3/15/2010	11:00 AM	10:00 AM	9:00 AM	8:00 AM

Duration: 30 Min

Below are the Webinar Instructions:

Please start logging on 10 minutes before the scheduled start time.

Please read the instructions carefully.

Step I: Log On to the Webinar

- ~ Go to: **Warrantech.webex.com** (no "www" in front)
- ~ Click on the **Training Center** tab at the top of the page
- ~ Select **ExpertProtectionOnline RO Creation Training** by clicking the **"Join"** link on the right side of the screen.
- ~ Enter required information (name, email address)
- ~ Password: **epnewro** (all lowercase, no spaces)
- ~ If requested by the system, download the required software to enable the viewing of the presentation.
- ~ Proceed to Step II (below)

Step II: Dialing into the Teleconference:

You must dial into the teleconference line in addition to logging onto the website – this is for the audio portion of the training.

Teleconference Phone Number: **1.877.531.0127**

Pass Code: **8177856271**

You may have multiple people attend this session through one computer access point.

You will have TWO Browser sessions open on your computer during the training. This is normal – do not close either session or you will be forced out of the training and will have to re-log in.

Please contact wcpsonlinesupport@warrantech.com if you have any questions no later than ½ hour prior to the session start time.